

## **City of Marmaduke Water Service Dis-Connect Policy**

All Water and Sewer bills are normally mailed on the last business day of the month. It is stated on the bill that the payment is due in full on or by the 15<sup>th</sup> of the current month or the first business day after the 15<sup>th</sup>. All bills not received or postmarked by that day are considered delinquent and will be assessed a 10% late fee. On the first business day following the 15<sup>th</sup> and late notice will be mailed to the customer stating that a late charge has been assessed to their account and the total charge must be paid by the 25<sup>th</sup> of the current month or services are subject to be shut-off.